

TRYON

INTERNATIONAL EQUESTRIAN CENTER & RESORT



COVID-19 ACTION PLAN

TRYON INTERNATIONAL EQUESTRIAN CENTER & RESORT

AUGUST 2021 UPDATE
TRYON.COM



DEAR VISITORS,

Our team at Tryon International Equestrian Center & Resort (TIEC) is committed to providing a safe and fun experience for all of our visitors. We continue to follow our local, state and federal recommendations and mandates, including those from the Centers for Disease Control and Prevention (CDC) and United States Equestrian Federation (USEF).

In addition, we remain in close communication and collaboration with NC Governor Roy Cooper's Emergency Preparedness Staff, the Polk County Manager, and the Directors of Health Services and Emergency Preparedness in administering these protocols. [Click here](#) to view the USEF COVID-19 Action Plan.

Your partnership in the successful implementation of our COVID policies was critical to our ability to remain fluid in the uncertain times we faced during our 2020 season and are important to our continued operation as we navigate evolving protocols in 2021.

We invite you to review this plan for the complete list of updated protocols and thank you in advance for your continued mindfulness and practice of these guidelines.

Sharon Allred Decker

President of Tryon Equestrian Partners,
Carolinas Operations





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COVID OPERATIONS

As of August 2021

Tryon International Equestrian Center & Resort (TIEC) is consistently monitoring the State of North Carolina's response to COVID-19 and following federal, state and CDC recommendations accordingly.

Due to the increase in COVID-19 cases, TIEC's protocols and recommendations for all individuals' safety while onsite at the venue are as follows beginning August 16, 2021:

- All TIEC employees are required to wear masks indoors.
- TIEC encourages all guests to wear masks indoors, but masks are not required for guests.
- Social distancing is recommended in all spaces.
- All attendees are encouraged to be vaccinated or to get a negative COVID-19 test prior to attending the Night in the Country Carolinas Music Festival, but TIEC will not require proof of vaccination or a negative test.
- TIEC feels so strongly about the benefit of vaccines that FEMA will have a COVID-19 vaccine clinic onsite during the Night in the Country Carolinas Music Festival so if any individual would like a vaccine while onsite for the event, they may do so.
- Due to the changes in CDC recommendations, TIEC retains the right to make modifications to events as necessary. Additional hand-washing stations are being placed all over the property and additional cleaning protocols are in place.

Thank you for your cooperation and support as we work together to ensure that everyone has a safe and wonderful experience at TIEC.

We urge everyone to be mindful of the ongoing concern surrounding the COVID-19 virus and to be respectful of the personal space and health of others.

For more info and the latest updates, please visit
[Tryon.com/Covid.](https://www.tryon.com/covid)



SPECTATOR ACCESS

Beginning May 3, 2021

- Per the [USEF COVID-19 Action Plan](#), the following mandates are in place for spectator admission to equestrian competition:
- **To enter TIEC, all guest must attest to the following:**
 - I am NOT experiencing any possible COVID-19 symptoms (e.g., Fever or chills, Cough, Shortness of breath or difficulty breathing, Fatigue, Muscle or body aches, Headache, New loss of taste or smell, Sore throat, Congestion or runny nose, Nausea or vomiting, Diarrhea);
 - I have NOT tested positive for COVID-19 within the last 10 days;
 - *I have NOT been in close proximity to anyone who has tested positive within the last 14 days*
 - **Exception: Healthcare personnel who have treated patients using appropriate medical-grade PPE during the course of performing professional duties and those individuals who are fully vaccinated (at least 14 days after their final COVID vaccination) are able to be in close proximity of COVID-19 infectious people.*
 - I agree to comply with all organizer requirements for attendance.
 - I understand I can be removed from competition grounds for noncompliance of spectator protocols.
 - I acknowledge that the inherent risk of exposure to COVID-19 exists in any public place where people are present. By attending this equestrian competition, I voluntarily assume all risks related to COVID-19 exposure and agree not to hold the competition, its organizers, or any of its directors, officers, staff, agents, contractors, or volunteers liable for any illness or injury.



HORSE SHOW OPERATIONS

HORSE SHOW OFFICE

The Horse Show Office is open to equestrian personnel. The show office is equipped with plexiglass barriers for added safety for in-person communication without personal contact.

HORSE ARRIVALS

All horses entering property must have a confirmation for stabling prior to arrival. Ship-ins will be allowed on a limited basis. All ship-ins must have pre-entered and registered through the TIEC competition portal prior to arrival.

HUNTER/JUMPER PRIZE LISTS & SCHEDULES

The 2021 TIEC competition schedule, class schedules, Prize Lists, and other competition info is available on [Tryon.com/Compete](https://www.tryon.com/Compete).

Announcements about prize list, schedules, and entry blanks will be sent via eblasts and also posted to our social media pages.



HORSE SHOW OPERATIONS

STABLING REGISTRATION

All stabling registration must be done digitally through the stabling request at [Tryon.com](https://tryon.com). Horses must have confirmed stabling prior to arrival. All ship-ins must have pre-entered to show and must be registered through the TIEC registration portal prior to arrival.

For assistance with the [stabling reservation form](#) or online registration process, please contact stabling@tryon.com or 828-863-1003.

STABLING AREAS

Stabling areas are limited to competitors and equestrian personnel only.

Stables will be sanitized during turnovers using USDA-approved protocols. Hand sanitizing stations will be placed at each barn.



HORSE SHOW OPERATIONS

ENTRY PROCESS

Entries must be reserved at [Tryon.com](https://www.tryon.com) through Show Grounds Live. Show Grounds Live software will be utilized for class registrations. Information is available at [Tryon.com/Compete](https://www.tryon.com/Compete).

All entry forms, releases, and methods of payment are required upon entry. Once all forms are received and processed, you will be assigned a back number that can be used to enter all shows for that series.

Entries will be limited by maximums allowed per ring per day. We strongly recommend that you enter the class you plan to show in for all days and all shows.

Please do not expect ring capacity to allow for adds to be accepted the day before. Your accuracy on entries is critical to our horse show operations process and will allow us to give you more precise information on when you will show.

ORDERS OF GO

Orders of Go will be available online at [Tryon.com/ThisWeek](https://www.tryon.com/ThisWeek).

SCHOOLING RINGS/AREAS

Schooling days will have times designated by time and height.

When schooling rings are emptied for drag/watered, schooling jumps will be sprayed with a USDA-approved disinfectant.

Additional hand sanitizer stations will be placed around in-gates.

All spectator areas will be sprayed with a disinfectant each evening and throughout the day as needed.



RESORT OPERATIONS

LODGING

Onsite lodging is available and reservations can be made online at [Tryon.com/Lodging](https://www.tryon.com/Lodging) or by calling 828-863-1015.

There should be little, if any, need to visit our lodging office in person, but if a personal visit is desired, we have plexiglass barriers for protection.

We understand the concerns surrounding COVID-19 and are committed to providing every guest with safe, clean, and hospitable accommodations. The health and safety of our guests, team, and communities are of utmost importance.

Tryon Resort Lodging is following the recommendations and guidelines from the Centers for Disease Control and Prevention (CDC). We are forward thinking, innovative, and continually instituting new cleaning systems and protocols, in addition to our usual stringent standards.



RESORT OPERATIONS

LODGING CONT.

Tryon Resort Lodging and our high levels of cleanliness are well-suited for providing a safe stay, with a specific focus on the following services:

Sanitization: Tryon's housekeeping team is sanitizing our lodging using EPA approved products most effective against COVID-19.

Disinfecting/Latest Technology: We have increased the frequency at which high-touch areas are disinfected. Lodging units will also receive an additional disinfectant cleaning, in accordance with the latest CDC guidelines. We are also initiating plans to use the latest technology of electrostatic sprayers to aid in our effort.

Remote Check-In: Remote check-in of all rentals with digital coded entry.

Golf Carts: We have golf carts for rent. Before pick-up, these carts will be cleaned and sanitized. You will be responsible for the on-going cleaning/sanitizing of these carts once rented.



RESORT OPERATIONS

FOOD & BEVERAGE

The General Store is open for groceries, farmers' market meats and produce, freshly-prepared deli items, coffee, and ice cream. Hand sanitizing is required as you enter and capacity inside the store is limited.

We are increasing our stock so that you can get most, if not all, of your grocery needs without leaving the property.

RESTAURANTS & FOOD TO GO

TIEC restaurants are open to the public for 100% interior dining or to-go ordering online. Online ordering from our restaurants is available by visiting [Tryon.com/ToGo](https://www.tryon.com/ToGo) or calling 828-863-1113. You can also order your groceries online for curbside pick up or for delivery to your onsite lodging. For more information on Tryon Resort dining, visit [Tryon.com/Dining](https://www.tryon.com/Dining).

SHOPPING

Tryon Resort boutique vendors are open to the public for shopping. For hours of operation and the complete list of Tryon Resort shops, please visit [Tryon.com/Shopping](https://www.tryon.com/Shopping). Retail operations will follow North Carolina state protocols.



BATHROOMS & PUBLIC SPACES

Tryon Resort has over 30 permanent public restrooms available.

There are no portable toilets used except when reserved by barns for their personal use. Our public restrooms are cleaned regularly according to the CDC guidelines.

Hand sanitizing stations have been placed throughout the property.

All medical personnel at the facility will wear protective gear as required by federal, state and local regulations.



RESORT AMENITIES



The golf, sports and gun facilities have remained open to the public successfully under NC requirements and CDC best practices.

The pool will be open with limited access Saturday, May 29 - Sunday, September 26, 2021. Strict guidelines are posted on property for utilization. Protocols will be modified as state requirements allow.

Online reservations are available for golf only at [CleghornGolf.com](https://www.cleghorn.com). Or, **reservations can be made by calling the Pro Shop at 828-286-9117.**

Reservations for Cleghorn Gun Club can be made by calling 828-863-1435. Additional information is available online at [CleghornGunClub.com](https://www.cleghorn.com).



RESPONSE TO POTENTIAL EXPOSURE

If a participant displays symptoms or otherwise indicates high risk for possible infection, he/she will not be allowed to access the facility and participate in events at TIEC.

Trainers/Owners should have a support plan for any member that is denied participation at TIEC due to medical concerns. That plan must include transportation arrangements to immediately remove the individual from TIEC.

We will have two on-call sterilized rooms at the Stable House Inn for temporary quarantine of such individuals but these locations should not be considered as a long term accommodation option.

We have immediate access to testing through St. Luke's Hospital, near our facility. They also have quarantine rooms that are available if needed.

If you have any concerns about the possibility of infection by anyone on property, you should contact Casey Elliott, 828-829-1389, our medical coordinator, immediately.

Once identified, we will engage local medical/public health staff to perform contact tracing and enhance evaluation of confirmed contact, per CDC guidelines, so we can quickly mitigate any concerns of spread.





THANK YOU

**THANK YOU FOR YOUR
COOPERATION AND
SUPPORT AS WE WORK
TOGETHER TO ENSURE
EVERYONE'S SAFETY.**

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